Heart and Brain Feedback

When providing feedback, always start with a comment from the heart, and then proceed with one from the brain.

Heart

• Be kind and positive.
• Start with a compliment.
• Words matter; be mindful of your tone.

“The way that you structured your reasons from broad to narrow created a compelling argument that made me think in a new way.”

Brain

• Be specific and helpful.
• Be constructive by offering suggestions and corrections.

“Have you thought about using repetition here to make this stand out?”