

Heart and Brain Feedback

WHEN PROVIDING FEEDBACK, ALWAYS START WITH A COMMENT FROM THE HEART, AND THEN PROCEED WITH ONE FROM THE BRAIN.

Heart

- Be kind and positive.
- Start with a compliment.
- Words matter; be mindful of your tone.

“The way that you structured your reasons from broad to narrow created a compelling argument that made me think in a new way.”



Brain

- Be specific and helpful.
- Be constructive by offering suggestions and corrections.

“Have you thought about using repetition here to make this stand out?”

